

“ Our vision:  
to provide trusted multilingual communication ”

## VIDEO REMOTE INTERPRETATION



- » Visual communication
- » Cost effective
- » Easy to access

### GETTING THE ON-SITE INTERPRETATION EXPERIENCE AT A FRACTION OF THE PRICE

Just as TV took media to a new level over radio, video remote interpreting is enhancing language interpretation services. CTS LanguageLink is transforming the interpretation world with video remote interpretation by adding another option to our over-the-phone and on-site interpretation services.

The introduction of cost-effective, two-way video technology creates a virtual face-to-face interpretation experience. The added visual component increases the clarity of your communication with your non-English speaking clients. Our simple, three-step connection process makes it easy for you to see and hear your interpreter at a remarkably low price. In most cases, you will be connected to an interpreter within moments.

Conventional on-site interpreting typically requires at least a two-hour minimum charge and possibly mileage and travel charges. Our VRI service saves your interpretation budget since we do not charge hourly minimums and extra expenses.

### CHOICE IS A GOOD THING

CTS LanguageLink offers two VRI choices to accommodate your interpretation needs.

- » **T-Series** – This interpretation solution utilizes high-definition technology and is best suited for high-volume VRI users who require secure broadcast quality video.
- » **I-Series** – Based on Webcam technology, this interpretation solution is encrypted for secure use over the Internet.

### ACCESSING OUR SERVICE IS EASY

Once you are a CTS LanguageLink customer, it's easy to access our video remote interpreting services and manage your account. For our on-demand languages, simply direct your Internet browser to our service, enter your user ID and password, and select your interpreter preferences, e.g. language, interpreter specialization, etc. In just a few moments you will be connected to your interpreter and see them on screen. For languages other than our on-demand languages, please allow a 24-hour notice.

### ACCURATE INTERPRETATION FROM PROFESSIONAL INTERPRETERS

Our interpreters meet high standards of training, professional certification, industry expertise and native fluency. Before interpreters can work for us, they must pass a criminal background check, sign our confidentiality agreement and agree to our Professional Code of Conduct and Ethics. They also must pass our rigorous interpreter evaluation, testing their skills in both English and the target language.

## ABOUT US

CTS LanguageLink is a leading provider of language services, supporting a full suite of translation, interpretation and localization solutions. Founded in 1991, the company services nearly 240 languages and dialects, taking advantage of an extensive network of professional talent and partners, industry expertise and the latest technology under one roof.

### INDUSTRIES

Education  
eLearning/Training  
Election Solutions  
Government  
Healthcare  
Legal  
Marketing  
Social Services

### SERVICES

Audiovisual  
Consulting  
Cultural Adaptation  
Desktop Publishing  
Interpretation  
Localization  
Proofreading  
Translation

“  
*Our agency works with a very diverse population. Many of our participants do not speak English as their primary language and CTS LanguageLink has been supportive and reliable in both phone and face-to-face interpretation. I am very thankful for this organization and would recommend them to any company or organization that needs any type of language support services.*”

— Fairfax County Government, Virginia

## CONTACT US

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